



**William (Bill) Zinkgraf – Chief Executive Officer**

Bill started his career with SBTI in 2000 as an SBTI Fellow. He obtained his Master Black Belt Certification in Process Improvement in 2001. Bill executed many successful projects in a variety of different industries including both shared services and manufacturing. He worked closely with the SBTI Executive Team to develop and design the Lean Sigma curriculum and roadmaps.

Recently Bill was focused on Lean program management and kaizen facilitation mitigating over \$5MM in both the banking and insurance industries, as well as led multiple waves of Lean and Six Sigma training and kaizen events in the aerospace, healthcare, printing, consumer goods, and manufacturing industries.

Bill has strengthened business relationships with many of SBTI's most successful clients through project management and account development.

He is an accomplished trainer in Lean methodologies, continuous Improvement Programs, basic problem solving road mapping, as well as problem analysis, process design, FMEA and VA/ NVA analysis.

As CEO, Bill's primary responsibilities will be to provide his outstanding leadership capabilities across SBTI and to visualize and grow SBTI to new heights.

Bill was a distinguished member of the US Army Reserves and served fourteen months of active combat duty in Iraq. Due to his performance in the field, Bill was awarded the Bronze Star and the prestigious Grizzly Award.

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